Steam Support

Account:
Email: Petradisruption@aol.com
Ticket: HT-9GCV-CW55-G5GK

Your help request: I have a question about the Steam Community
Related to: Steam

Message from you on Mar 1 @ 1:15pm | 6 days ago

https://twitter.com/legobutts/status/1763239052671680875

"Founded in 2018, Sweet Baby Inc. is a narrative development and consultation studio based in Montreal and working around the globe. Our mission is to tell better, more empathetic stories while diversifying and enriching the video games industry. We aim to make games more engaging, more fun, more meaningful, and more inclusive, for everyone."

but now the people who work for Sweet Baby are targeting a steam curator (who lives in latin america) that reports the games that had involvement with sweet baby. they have their reasons. but the people at the consulting agency seem to try to be spinning the whole narrative . see the first link.
i tweeted this and i hope you take a look.

https://twitter.com/ChurchOfGame/status/1763617717540597957

Files attached: GHkOeA_W0AAdnK7.jpg GHmAvoqaIAAbIV3.jpg sweet baby (2).jpg sweet baby.jpg GHmAux9aQAAqReu.jpg GHmAvNqbEAA8ZZy.jpg reporting a steam curator.jpg

Message from Steam Support on Mar 1 @ 6:12pm | 5 days ago

Hello there,

I need some help understanding the issue you're seeing. We can only help you with Steam community-related issues,

If you have any issues or feedback with a user or curator, could you please send us a link to the profile or group? We will look into it further once we have more information.

Please use our official reporting feature on the game's store page by using the button with the "flag" icon which can be found on the right hand side of their page next to the "share" and "embed" buttons. We use these reports to investigate problems or abuse with games and take action when appropriate. However, support does not provide updates or info on the outcome.

If you have other questions or concerns, please let me know - happy to help.

Best Regards,
John

Message from you on Mar 2 @ 11:30am | 5 days ago

There is a curator doing nothing wrong.

They're hilighting a company and reccomending people not to buy products that Sweet Baby "consulted on".

Sweet Baby then asks for flagging of that curator. They deleted the tweet but not with out doubling down. as seen in the first link.
https://twitter.com/legobutts/status/1763239052671680875

here is a video describing the situaton

https://youtu.be/0kFPKLXLj7g?si=IPi5LKwVpEaF4ueg

a big group. is abusing their status. by going after a curiator who just so happens to report and inform consumers.

how is this hard for you to understand?

Files attached: sweet baby (2).jpg sweet baby.jpg reporting a steam curator.jpg

Message from you on Mar 2 @ 11:51am | 5 days ago

niche gamer covered it.

this is a company called "sweet baby inc", going after one of your users. This is a company LYING and saying the curator is a Harasser. they're not.

they're harassing a user. I think you have worked with Sweet baby Before. it's on their website.

Files attached: Untitled.jpg

Message from Steam Support on Mar 2 @ 11:54am | 5 days ago

Hello,

Thanks for bringing this to our attention.

Unfortunately as this harassment is happening on another platform, we're unable to take action.

However content on Steam will only be removed if it violates the Steam Subscriber Agreement or Steam Online Conduct Rules.

Please review the Steam Subscriber Agreement and Steam Online Conduct Rules.

Any false reports will not result in action being taken on that user or content.

Steam Support
Alex

Message from you on Mar 2 @ 1:26pm | 5 days ago

so what are you telling me?
The curator, who is mearly gathering publicly avalible data about a company and products it's involved with... all in one place is harassment but the PEOPLE at SWEET BABY trying to spotlight a steam user to get their account restricted or banned for PURELY vindictive resaons is totally ok and business as usual? Nothing out of the ordinary?

AM i talking to an AI right now?

Files attached: reporting a steam curator.jpg sweet baby.jpg all of these comapnies support harassment.jpg

Message from you on Mar 2 @ 1:28pm | 5 days ago

this is ABSOLUTELY happening on steam.

The company. that you work with. IS TARGETING THE INDIVIDUAL. littreally asking for flagging.

is it because you don't see me as a good faith actor? do you think these screenshots are doctored?

or ... is it something else?

because if this is how they themselves act, you want THESE people to advise you and how your products should go?

they have the valve name on their website.

Files attached: employment and major publishers.jpg

Message from Steam Support on Mar 2 @ 2:32pm | 4 days ago

Thanks for your comments - we value feedback from the Steam community. I'm forwarding your comments on to the appropriate department.

Additionally, if you wish to share an opinion, suggestion, or idea with the community as well, please visit the Suggestions/Ideas section of the Steam Discussion forums.

This forum is regularly read by Valve's development team.

Steam Support
Alex

Message from you on Mar 2 @ 2:57pm | 4 days ago

Ok, let's breathe for a moment.

The harassment is detailing and pointing out the Steam Account and the Curator Page .

The harassing person says to REPORT THE PAGE.

and then legobutts ont twitter

Files attached: GHmWKLpWsAAAdyy.jpg all of these comapnies support harassment.jpg employment and major publishers.jpg

Message from Steam Support on Mar 2 @ 3:42pm | 4 days ago

Hello there,

We moderate the community according to Steam Community Rules and Guidelines. If you find any inappropriate content or harassment in the community, could you please send us a link to it?

As mentioned, if the harassment occurs outside of the Steam community, we cannot provide you with more information or help you further. We encourage you to contact the support team of that platform.

Feel free to add any other questions or concerns to your reply.

Best Regards,
John

Message from you on Mar 2 @ 3:45pm | 4 days ago

ok. however. the false flagging. is happeing. on steam. right?

Message from Steam Support on Mar 2 @ 4:50pm | 4 days ago

Hello there,

Could you please send us a link to the flagged content? Please note that we won't ban any content if it doesn't violate our guidelines.

Our moderation team will investigate it further once we have more information.

Best Regards,
John

Message from you on Mar 3 @ 11:46am | 4 days ago

The FALSELY flaged content!

it's in the image.

how much more clear do i have to make it?

Files attached: reporting a steam curator.jpg employment and major publishers.jpg sweet baby.jpg

Message from you on Mar 3 @ 11:47am | 4 days ago

if I send a direct link. i fear you'll bring them to harm. the people doing the harassment of the steam group ARE VERY POWERFUL.

Message from Steam Support on Mar 3 @ 1:06pm | 4 days ago

Hello,

Thank you for bringing this to our attention. We've forwarded this information to the appropriate department.

Please know that moderation action will only be taken if content violates our Steam Community Rules and Guidelines.

As long as this is not the case, reported content will be cleared.

If you have any further questions, please let us know.

Steam Support
Wallace

Message from you on Mar 3 @ 2:18pm | 3 days ago

well, i fear that some of my bans were similar. beacause of very restrictive and heavy handed. efforts from that class of people like Sweet Baby. this is not just a one off.

Message from Steam Support on Mar 3 @ 3:19pm | 3 days ago

This community ban was applied automatically as a result of multiple hub bans being issued by different moderators.

I have reviewed the bans that contributed to this and can confirm that moderation privileges were not being abused.

Once the ban expires, please make sure that you are abiding by the Rules and Guidelines while participating throughout the community.

Please feel free to get back to us if you have any other questions.

Best Regards,
John

Message from you on Mar 3 @ 3:58pm | 3 days ago

ok that's fine. back to the topic at hand.
The Sweet Baby Inc's Narrative Lead is accusing steam list users/supporters as being part of a cult.

this is of course, pure projection

Files attached: narrative link.jpg accusing everyone else of being part of acult and being wrong.jpg company is doubling down.jpg harassing a minority grant k roberts.jpg

Message from Steam Support on Mar 3 @ 5:37pm | 3 days ago

Hello there,

Unfortunately, we cannot help you further in this case or remove any content on the 3rd party platform. We encourage you to contact the support team of that platform for further help.

If you have any suggestions about the Steam community, please post them in the suggestion sub-forum and the developers will check them from time to time.

If you find any inappropriate content in the Steam community, please use our reporting feature and send us a link to it. Our moderation team will look into it further.

Because we have provided all the information we have for your issue I'm closing this help request. If you have an unrelated issue please open a new help request and we will be happy to help.

Best Regards,
John

This help request has been closed.